

Oxford Consulting Group's EDI Flex Services provides temporary EDI support personnel to companies requiring coverage during vacations periods or other personnel absences. By leveraging Oxford Consulting's Flex Services, organizations can effectively manage EDI operational needs without incurring the costs associated with hiring and retaining additional full-time EDI personnel to support peak requirement periods. Recognizing that each enterprise is unique, Oxford's Flex Services framework is configured on a company by company basis and may include the full scope of day-to-day operations traditionally found within an EDI application infrastructure.

What Can You Expect With Flex Services?

- Day-to-day operational support based on company's existing support processes & procedures
- Proactive EDI system monitoring for errors & other alerts
- Experienced EDI support personnel trained to communicate with company's customers, both internal & external
- Flexible engagement terms based on company's needs
- Part time or full time coverage as company requires
- Formal engagement process to minimize ramp up period

Who Should Consider Flex Services?

- Companies with limited internal resources, in particular during peak vacation periods
- Organizations with a desire to leverage highly skilled EDI resources rather than less experienced staff who may not be as familiar with EDI
- Companies seeking a long term strategy for effectively managing peak EDI operational support periods without the expense of traditional consulting resources
- Companies looking for short term qualified support personnel in order to allow internal staff to focus on project back logs

Oxford Consulting's Flex Services can be tailored for organizations of any size and skill requirement. With more than 12 years of EDI experience and a dedicated support organization, Oxford Consulting is well positioned to meet your organization's temporary support needs.

Call us today to find out how you can allow those projects to start with Oxford's Flex Services! **866.595.6700**



We serve the following industries:

- Manufacturing
- Automotive
- Retail
- Consumer Products
- Healthcare
- Financial
- Transportation
- Public Sector

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About Oxford Consulting

Oxford Consulting Group is a leading information technology consulting firm serving clients throughout the United States. Since 1998, Oxford has successfully partnered with hundreds of mid-market and Global 2000 clients to develop, implement and support their technology portfolio. By focusing on sound business strategies rather than short-term projects, we assist our clients in delivering value-based solutions that provide flexibility as well as adaptability for the future.